



Turbo-Total GmbH
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Warranty conditions for our Turbo-Total turbochargers

Irrespective of the statutory warranty claims, we grant a voluntary warranty of three years on our Turbo-Total performance turbochargers. This warranty covers material and manufacturing defects. The statutory rights of the consumer ("warranty holder") remain unaffected by this warranty.

1. commencement of the warranty:

The warranty takes effect from the date of purchase.

2. exclusion of warranty:

- The warranty is void in the event of improper use and in particular in the following cases:
- Improper installation or maintenance.
- Opening of the turbocharger or removal of seals.
- Incorrect tuning of the engine, e.g. due to excessive boost pressure or excessive exhaust gas temperature.
- Use of unsuitable or incorrect lubricants.
- Damage caused by the ingress of foreign bodies.
- Leaks in the boost pressure system.
- Contamination in the oil.
- Blocked engine ventilation.
- Increased exhaust back pressure.
- Inadequate dimensioning of the intake or other components.
- Theft, accidents or flooding.
- Exceeding the maximum permissible turbo speed.

3. performance in the event of a warranty claim: In the event of a warranty claim, we have the right to either replace or repair the defective part. Claims beyond the repair will not be granted. Claims of the warranty holder due to intentional or grossly negligent behavior on our part, our vicarious agents or legal representatives as well as claims due to injury to life, body or health remain unaffected by this.

4. no transfer of the guarantee: The guarantee applies exclusively to the original purchaser. In particular, it does not apply in the event of resale or re-gifting.

5. notification and processing of the warranty claim:

- Material and manufacturing defects covered by the warranty must be reported within the warranty period. The warranty case must be reported in text form (e.g. by letter, fax, e-mail) within one month of its occurrence. Receipt of the notification by us is decisive for compliance with the deadline.
- If the repair or replacement is covered by the guarantee, the customer shall bear the costs of shipment to the guarantor and back.
- In the event of a fault not covered by the warranty, the warranty holder shall bear the costs of the repair. In this case, we will inform the warranty holder and provide an estimate of the repair costs. The repair will only be carried out with the express consent of the warranty holder.